# Iowa State University of Science and Technology and County Agricultural Extension District

## **Memorandum of Understanding**

Effective July 1, 2023 – June 30, 2026

This Memorandum of Understanding is between Iowa State University of Science and Technology on behalf of its Division of Extension and Outreach ("ISU") and [name of county] County Agricultural Extension District ("Extension District").

#### I. Preamble

Extension and Outreach is a university- and community-based education system serving the state of Iowa — engaging residents with the research, educational, and technological resources of ISU. Extension and Outreach provides access to education to serve the public good in the following ways:

- 1) Extension and Outreach builds partnerships to provide education, engagement, and services that deliver on the land-grant university commitment to Iowans.
- 2) County extension councils and ISU enter into additional partnership arrangements that drive significant opportunities for leveraging and pooling resources. These activities promote efficiency and result in a fiscally stable system.
- 3) Extension and Outreach provides a mechanism for individuals to join together to address common concerns and creates an organized, science-based environment in which they can make decisions and act.

Extension and Outreach provides education and services for the benefit of Iowa citizens and communities, by working together as a system to connect university resources across the state. This unique system builds a strong Iowa through engaging residents in common aspiration, concerns, and purpose.

# II. Purpose

ISU and the Extension District enter into this Memorandum of Understanding in order to cooperate in a partnership:

- 1) To deliver on the land-grant mission of
  - a. providing access to research- or evidence- based education;
  - b. applying research to the needs of Iowa, the nation, and the world; and
  - c. extending knowledge to strengthen Iowa's economy and residents' quality of life.
- 2) To extend the land-grant university beyond the campus borders and provide a locally relevant mix of educational programs consistent with the provisions of the

- Smith-Lever Act of May 8, 1914, as amended, and the Memorandum of Understanding between ISU and the U.S. Department of Agriculture.
- 3) To fulfill the policy set forth in the County Agricultural Extension Law (Iowa Code §176A.2), which is "to provide for aid in disseminating among the people of Iowa useful and practical information ... and to encourage the application of the information in the counties of the state through extension work to be carried on in cooperation with Iowa State University."

## **III. Agreement of Basic Principles**

- 1) The partnership between ISU and the Extension District is built upon effective communication and a mutual respect for what each party contributes to a system that educates and serves all Iowans. The partnership pools many perspectives, understandings, experiences, and relationships across the university, the state, and within counties.
  - a. The partnership is inclusive of the diversity of Iowa's residents.
  - b. The partnership works across ISU colleges and campus units to build capacity that supports efforts across the state.
  - c. Mutually beneficial entrepreneurial partnerships with other community, county, and state agencies are encouraged.
- 2) ISU and the Extension District will establish policies that comply with the County Agricultural Extension Law (Iowa Code Chapter 176A) and other Iowa Code that applies to public entities such as open meetings (Iowa Code Chapter 21), open records (Iowa Code Chapter 22), and managing public funds (Iowa Code Chapter 12). ISU and the Extension District shall comply with those policies.
- 3) The core purpose of the relationship is to provide research- or evidence-based educational programming. To ensure that educational programs (defined as the planned dissemination of research- or evidence-based knowledge intended to meet a public need) are of the highest quality and audience appropriate:
  - a. each party will share the responsibility for assessing needs and facilitating and delivering research-based educational programs;
  - b. program development shall follow a process based on science and appropriate methodologies, use a peer approval process, be evaluated and updated periodically, and respect dates program materials are scheduled to be discontinued;
  - an electronic listing of current core educational programs shall be developed by ISU with program descriptions that inform council members of available programming and lead to discussions including regional directors, Extension District staff, and specialists regarding role, responsibilities, revenues, and costs;
  - d. access to extension programs and facilities shall comply and be consistent

with state and federal laws and regulations, <u>including but not limited to Civil Rights</u> requirements. Civil Rights Review protocols and expectations are explained more in depth in the <u>Civil Rights Plan</u>. Access plans shall be regularly reviewed, reported, and updated.

- 4) All ISU and Extension District staff, council members, and volunteers are encouraged and provided opportunities to participate in position-related professional development.
- 5) Staff and volunteers must pass all appropriate background checks successfully and be approved by the Extension District or ISU upon appointment and periodically as appropriate.
- 6) To deliver on the parties' joint mission, all parties embrace the partnership as a system functioning simultaneously and congruently statewide and within counties and regions. The parties shall contribute and use the following services and resources:
  - Extension and Outreach-approved branding on all physical locations/units and materials associated with educational programs and information;
  - b. strategies to promote and advance Extension and Outreach and ongoing advocacy to external partners about the parties' educational mission and impact; and
  - c. system resources and tools (i.e., templates, worksheets) related to programming, finance, human resource, and advancement.
- 7) In the event of a dispute regarding this Memorandum of Understanding, the parties shall seek to resolve the dispute as follows:
  - a. The matter will be submitted to the Regional Director, who will inform their Director of Field Operations and facilitate a discussion to seek resolution.
  - b. If the dispute involves a program specialist, the Regional Director will also contact the Program Leader to discuss the dispute and seek resolution.
  - c. If either party believes the Regional Director has a conflict of interest or if the discussion facilitated by the Regional Director does not reach an agreed-upon resolution, then the Director of Field Operations will seek resolution to the dispute.
  - d. If either party believes the Director of Field Operations has a conflict of interest or if the discussion facilitated by the Director of Field Operations does not reach an agreed-upon resolution, then the Assistant Vice President for County Services will work with the Extension District Chair and, if appropriate, the Program Leader to seek resolution. If either party believes the Assistant Vice President for County Services has a conflict of interest or if the discussion facilitated by the Assistant Vice President for County Services does not reach an agreed-upon resolution, then the

- Vice President for Extension and Outreach will work with the Extension District Chair and, if appropriate, the Program Leader to seek resolution.
- e. If the matter is not resolved after exhausting the foregoing processes and a party wishes to pursue litigation, the parties must first submit the matter to a neutral mediator. The expense of the mediation shall be shared equally by the parties. If the matter is not resolved during the mediation, a party may seek recourse through a court of competent jurisdiction.

## IV. Division of Responsibility

ISU and the U.S. Department of Agriculture have signed a separate memorandum defining national and state partner relationships. To clearly establish and define relationships and responsibilities for conducting extension work in Iowa, ISU and the Extension District agree to the division of responsibility set forth below. In addition, ISU and the Extension District have set forth in Addendum A the responsibilities of the Regional Director and Director of Field Operations.

ISU agrees to:	Extension District agrees to:	
1) Follow the Memorandum of Understanding Basic Principles.	1) Follow the Memorandum of Understanding Basic Principles.	
2) Build partnerships across ISU colleges in order to facilitate and broker outreach from colleges that encourage engagement in conjunction with Extension District partners.	2) Engage in partnerships with colleges at ISU to build capacity to deliver local/regional outreach across the Extension District based on meaningful, shared priorities, and resources.  3) Engage local affiliates as local/regional partners across the Extension District based on meaningful, shared priorities and resources, and capitalize on state level partnerships.	
3) Establish state level relationships that increase capacity for local partners and are based on meaningful, shared priorities and resources, and capitalize on local partnerships.		
4) Establish a needs assessment process to identify ongoing and emerging issues and incorporate local/regional findings into the educational program development process to meet the needs of Iowans.	4) Identify local/regional needs and emerging issues and share findings/understanding of those needs with program directors for the educational program development process.	

5) Develop a program planning process to identify and develop priority programs and prioritize funding for educational programs that meet needs of Iowans.

Maintain a program catalog that lists available programs.

Require the Regional Director and program specialists to work with Extension District leadership and staff regarding program selection, identification, and development.

Recognize and respond to short-term programming needs as well as long-term strategic educational programming.

New programs must fit within the scope of the Extension and Outreach mission, provide research- or evidence- based instruction or information, and must be reviewed as outlined in the Curriculum Review Process.

Train ISU and where appropriate, Extension District staff on delivery and evaluation of offered programs.

Discuss with Extension District fiscal roles and responsibilities when determining program selection.

5) Use program planning process and program catalog to select ISU programming based on local needs. Extension District council and staff will work with the Regional Director and program specialists to select programs listed in program catalog.

If an ISU program is not available, Extension District staff will work with program specialists to identify reputable programs or develop programs that address local needs.

Locally developed programs must fit within the scope of the Extension and Outreach mission, provide instruction or information, and must be reviewed as outlined in the Curriculum Review Process.

Discuss with ISU roles and responsibilities when determining program selection that includes costs and revenues, recruitment, venue, evaluation, and reporting.

- 6) Review and report contact information and results of educational programs for effectiveness and meeting identified needs. Program specialists work with Extension District staff to assure data, success stories, civil rights information, and evaluations are reported in the ISU designated reporting system.
- 6) Review and report contact information and educational program effectiveness. Assist program specialists with evaluation. Work with specialists to assure that contact data, civil rights information, and evaluation results are reported in the ISU designated reporting system.
- 7) Routinely inform Extension District staff in advance when program specialists are presenting or engaging stakeholders in Extension District's county. When appropriate, invite Extension District staff to participate.
- 7) Extension District staff acknowledge receipt of program specialist and Regional Director advance communication. Inform other appropriate individuals in Extension District.

- 8) Authorize 4-H youth development educational programs' – the youth outreach programs for Extension and Outreach – use of the federally protected 4-H name and emblem. Name and emblem use represents the ideals of these educational programs.
- 8) Agree to adhere to Federal guidelines for use of the 4-H name and emblem to carry out core 4-H Youth Development educational programs.
- 9) Employ and appoint a Regional Director and Director of Field Operations who will provide the services described in Addendum A

Employ and appoint program leaders to lead four program units: Agriculture and Natural Resources, Human Sciences, Community and Economic Development, and 4-H Youth Development.

Employ and appoint program specialists who will coordinate with the Regional Director and Extension District staff to identify, deliver, and provide feedback on programs.

Follow the roles and responsibilities that are described in We Are Iowa 4-H Organization Fundamentals.

https://iastate.app.box.com/v/WeAreIowa4 **HOrgFundamentals** 

9) As defined in Iowa Code 176A, establish staffing needs and employ staff based on budget allowances for personnel and programming goals. Use of county paid staffing structure position description templates is encouraged.

Employ Extension District youth staff to serve as contact for the 4-H program. Roles and responsibilities are described in We Are Iowa 4-H Organization Fundamentals.

https://iastate.app.box.com/v/WeAreIowa4 **HOrgFundamentals** 

10) Program leaders will coordinate requests of program specialist's office space so as not to overly burden Extension District partners. If the Extension District provides office space to program specialists, ISU shall comply with the <u>Guiding Principles: Housing an ISU</u> Extension and Outreach Program Specialist.

Housing specialists comes at a cost to the Extension District in the form of space, infrastructure, and support, and should be weighed against the benefit a specialist brings to the county.

Specialist fund accounts maintained in the Extension District are public funds and the council is responsible for them. Upon separation of the specialist, the Extension District may use the unencumbered funds to support programming in the same program area.

10) Provide regional director workspace as described in Addendum A.

Provide program specialists workspace and internet access when visiting the county office. When available, Extension District is encouraged to provide office space for program specialists when requested by program leaders. If Extension District provides an office, Extension District shall comply with the Guiding Principles:

Housing an ISU Extension and Outreach Program Specialist. Housing a specialist may provide value to the Extension District and should be weighed against the cost of housing a specialist.

Extension Districts may be asked to manage funds raised by program specialists and pay properly submitted invoices from those funds. The specialist should communicate intention for use of the funds and submit properly prepared invoices for payment.

 Require and conduct background checks of all ISU Extension and Outreach staff. Offers of employment are contingent on successful background screening.

Require and conduct background checks of volunteers associated with ISU-sponsored programs.

Background check to include National Sex Offender Registry, Criminal Record Check and Motor Vehicle Record Check:

https://www.riskmanagement.iastate.edu/you th-at-isu/background-checks-for-youthprograms

Volunteers working with vulnerable populations should be rescreened and approved at least every three years.

12) Provide resources to develop and deliver position-related professional development plans and goals and assist in selection and/or provide training opportunities that align with those goals.

11) Require and conduct background checks of all Extension District staff. Offers of employment are contingent on successful background screening.

Require and conduct background checks of all volunteers and approve individuals to serve as volunteers

Background check to include National and State Sex Offender Registry, National Criminal File Check, State DMV Registry and SSN Verification.

Volunteers working with vulnerable populations should be rescreened and approved at least every three years.

12) Have staff, councils, and volunteers identify position-related professional development plans and goals and take advantage of opportunities provided or seek opportunities to meet those goals. Councils will budget funds for professional development for staff and council members.

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13) Verify ISU and Extension District staff have received training on employment and diversity issues as required by federal and state laws and assist with the training as needed.  Regional Directors will assist Extension Districts to prepare, implement, and review Civil Rights plan annually, assure required Civil Rights reporting is completed, and prepare for a USDA audit when appropriate.  ISU staff will complete required Civil Rights data reporting.	13) Require Extension District employees to participate in employment and diversity training as required by federal and state law.  Encourage council members to participate in Civil Rights and diversity, equity, and inclusion training provided for them.  Extension District staff will work with Regional Directors to prepare, implement, and review a Civil Rights plan for their county and complete required Civil Rights data reporting.
14) Work with Extension District to develop a method to effectively evaluate and communicate performance relative to this MOU and agreed upon expectations.	14) Work with ISU to develop a method to effectively evaluate and communicate performance relative to this MOU and agreed upon expectations.

15) Provide Extension District access to use a statewide financial accounting system complying with Generally Accepted Accounting Principles (GAAP) and standards set by the Office of Auditor of State and associated training and support offered by vendor.

Provide Extension District access to use time and attendance management system and associated training and support offered by vendor.

Provide Extension District access to shared database reporting system and associated training and support.

Provide in-office network technology, including servers, software, email, and encryption capabilities

Provide webpage hosting and templates.

Provide IT help desk and hotline support.

Provide branding support services.

Issue invoices to Extension District in November and May of each year for the Shared Services Support Fee as reimbursement and compensation for the above access and services.

Share annually a summary of revenue generated and actual expenses incurred from Shared Services Support Fee and Regional Director Cost Share Fee.

15) Use statewide financial accounting system complying with Generally Accepted Accounting Principles (GAAP).

Follow the Office of Auditor of State guidelines on management of public funds (Iowa Code Chapter 12C).

Maintain financial records consistent with Iowa Code – Ch. 176A.8.

Pay Shared Services Support Fee, which will be a percentage of the maximum the Extension District is allowed to levy under Iowa law. This rate shall be: 3.0% for FY24, 3.3% for FY25 and 3.7% for FY26. Extension District will receive an invoice from ISU in November and May of each year. Extension District shall pay the invoice within thirty days of receipt.

Pay the Regional Director Cost Share Fee described in Addendum A for 2024, 2025, and 2026.

16) Provide human resources templates and education to Extension Districts.

Provide human resource assistance to ISU DFO and Regional Directors.

The Regional Director may assist the Extension Council in implementing an approved Performance Improvement Plan for District employee.

16) Use ISU provided position description templates.

Work with the Regional Director to customize and advertise position description.

May participate in University Human Resources education provided to Extension Districts.

Follow best practices explained in Extension District Personnel Policy.

Extension Districts will utilize their own legal representation when addressing human resources issues.

#### V. Term, Amendment, Termination, and Review of this Memorandum

- 1) This Memorandum of Understanding shall be effective upon approval by the Extension District's Extension Council, signature by the Chair of the Extension District's Extension Council, and signature by the Vice President for ISU Extension and Outreach, and shall remain in effect until June 30, 2026, unless earlier terminated in accordance with this Memorandum of Understanding.
- 2) The Memorandum of Understanding may be amended on the initiative of either party by submitting a proposed amendment in writing to the other party and agreement of that party in writing to the amendment.
- 3) Either party may terminate this Memorandum of Understanding upon notice to the other party if the Iowa legislature or the federal government: (i) does not appropriate, grant, or allocate sufficient funds for the party to fulfill its obligations under this Memorandum of Understanding; (ii) de-appropriates, re-allocates, or withdraws funds the party had intended to use to fulfill its obligations under this Memorandum of Understanding; (iii) alters or eliminates the Extension and Outreach program; or (iv) directs a party to terminate this Memorandum of Understanding. Where possible, the party shall give the notice no less than ninety days prior to the date of termination. A party may also terminate this Memorandum of Understanding if the other party fails to cure a material breach of this Memorandum of Understanding within thirty days of receiving notice of the breach from the non-breaching party.
- 4) The parties shall jointly review this Memorandum of Understanding commencing July 1, 2025, to identify any terms that should be modified upon any renewal of the Memorandum of Understanding.

# VI. Equal Opportunity

Neither party shall discriminate against any employee, applicant for employment, or program participant because of race, ethnicity, color, national origin, ethnicity, religion, age, sex, pregnancy, disability, genetic information, status as a U.S. veteran, marital status, sexual orientation, gender identity, or other protected class.

# VII. Force Majeure

If a Force Majeure Event prevents a party from complying with an obligation under this Memorandum of Understanding, the inability to comply will not constitute a breach of this Memorandum of Understanding. Force Majeure Event means an event beyond the reasonable control of the party and incapable of being avoided by the party through the exercise of reasonable care. If a Force Majeure Event occurs, the noncomplying party shall promptly notify the other party of the Force Majeure Event, its effect on the party's performance, and how long the noncomplying party expects it to last. The noncomplying party shall update that information as reasonably necessary. During a Force Majeure Event, the noncomplying party shall use reasonable efforts to limit damages to the other party and to resume its performance under this Memorandum of Understanding.

#### VIII. Notices

All notices under this Memorandum of Understanding shall be in writing and shall be deemed to have been given: (i) upon hand delivery; (ii) the next business day after sending by a nationally recognized overnight carrier with written confirmation of receipt; or (iii) if sent by email, when the recipient acknowledges having received the email. ISU shall deliver notices to the Council Chair for the Extension District. Extension District shall deliver notices to ISU's Vice President for Extension and Outreach.

Signatures appear on following page

•	Approvals  For Iowa State University of Science and Technology:		
	Vice President for Extension and Outreach and Director of Cooperative Extension Service	Date	
	For the	_County Agricultural Extension District:	
	Council Chair		