

Enterprise Advantage

Social Security Number Verification (SSNV) Job Aid

Introduction

This Social Security Number Verification Job Aid will help you in deciphering results that may come back in your report.

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SSNV Job Aid

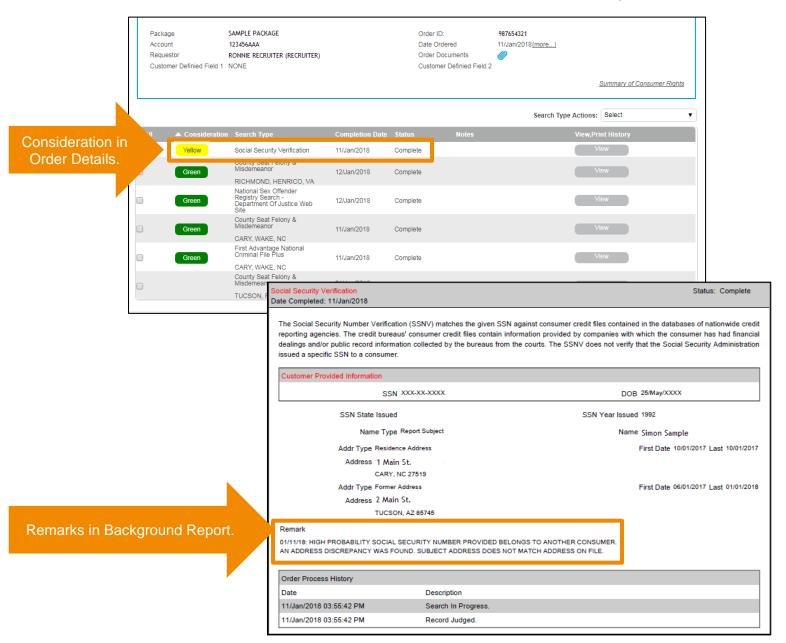


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Deciphering Remarks on the Social Security Verification

The Consideration and Remarks for the SSNV search are based off the result found during the search.





Remarks Glossary

This glossary is organized by the color coded consideration and the remark that will be contained in the Social Security Number Verification search. The color coded considerations are the standard considerations assigned by First Advantage. These may be different if your account has a custom adjudication matrix in place. There is a possibility that more than one of these remarks may be returned on a search.

Green Subject Name Returned Matched With A Developed Name

Last Name, First Name and Middle Name provided by the candidate DOES match the last, first and middle name returned in the results from Bureau.

Green Subject Name Returned Matched With A Subject Name

First Name match was from a nickname.

A Social Security Number Verification Search Has Been Completed And No Discrepancies Were Found

The Request sent to Bureau. The credit bureau returned match (no action required) result.

Inquiry Current Address Not On File – Or – Inquiry / Online Current Address Conflict

The address used on the inquiry does not match an address Bureau has on this consumer.

The Candidate Middle Initial Does Not Match The Credit Bureau Middle Initial

Middle initial provided by the candidate does not match the middle initial returned in the results from Bureau. MOST COMMON REASONS FOR ALERT:

- Individual transposed letter in middle name.
- Individual didn't provide his/her middle name.
- Individual provided nickname rather than full legal name.

Information Provided Is Registered To A Minor – Order Cannot Be Completed

Based on the date of birth found in the credit files the consumer is a minor and Bureau cannot provide a result.

MOST COMMON REASONS FOR ALERT:

Individual is under age of 18.



Yellow No Record Found At The Credit Bureau

Based on information provided the credit bureau was not able to find a match in the credit bureau files. MOST COMMON REASONS FOR ALERT:

- Individual does not have credit established / no lines of credit.
- Individual is an international candidate and does not have a social security number.
- Individual entered an invalid SSN and Bureau was unable to match based on other identifiers (i.e. Address, DOB).

Information Provided Reported By The Consumer As Fraudulent In The Credit Bureau Files

The credit bureau found flags indicating fraudulent use of the provided information. Bureau cannot provide a result.

MOST COMMON REASONS FOR ALERT:

Information individual provided to conduct the search has been used fraudulently. Individual may or may not be aware of the fraudulent use of information and may be a victim of identity theft.

Yellow

Consumer Has Reported Possible Fraudulent Activity On The

Information Provided, Possible Victim Of Fraud

Bureau found flags indicating fraudulent use of the provided information. Bureau cannot provide a result. MOST COMMON REASONS FOR ALERT:

> Individual has reported that information in his/her report has been used fraudulently. Individual may be a victim of identity theft.

Yellow

Consumer Has Reported Possible Fraudulent Activity On The Information Provided, Possible Victim Of Fraud

The consumer has been reported as a victim of fraud.

MOST COMMON REASONS FOR ALERT:

Individual has reported that information in his/her report has been used fraudulently. Individual is a victim of identity theft and has placed an alert on his/her credit report.



Credit Bureau Unable To Match Based On Consumer Information

Provided

Invalid information (name, address cannot be validated) – Bureau was unable to find a match based on information provided.

MOST COMMON REASONS FOR ALERT:

Individual entered incorrect address, zip code, etc. and no other identifiers could be matched.



Yellow

File Frozen Due To State Legislation

If a consumer has voluntarily placed a freeze on their credit information the Voluntary Frozen File message will display in the report. This indicates that the consumer resides in a state that allows them to voluntarily elect to place a freeze on their credit file.

MOST COMMON REASONS FOR ALERT:

Individual has placed a freeze on their credit file.

State Legislation Does Not Allow Matching On Social Security Number. No Record Was Found At The Credit Bureau Using Name, Address, Date Of Birth Information

This is commonly seen for Rhode Island candidates. Rhode Island does not allow the credit bureau to search based on consumer provided SSN. Bureau will return this message if they cannot make a match on the consumer information based on Name, Address, and DOB provided.

MOST COMMON REASONS FOR ALERT:

Individual is a resident of Rhode Island.

Yellow

Social Security Number Issue Date Cannot Be Verified

The issue date of the best Social Security Number matched to the consumer cannot be verified.

MOST COMMON REASONS FOR ALERT:

- Social Security Number issued after randomization which began in 2011.
- Individual is an international candidate.

Yellow

No Valid SSN Provided. Data Matched By Other Identifiers

Raised if SSN is invalid (all 0's, all 1's, etch.) but Bureau is able to find a match based on other candidate identifiers. If Bureau is NOT able to find a match based on other candidate identifiers they should return a NO RECORD.

MOST COMMON REASONS FOR ALERT:

- Individual entered incorrect SSN, intentionally or by accident.
- Individual is an international candidate.

Yellow

Inquiry Age Younger Than Social Security Number Issue Date

The age used is younger than the Social Security Number issue date.

MOST COMMON REASONS FOR ALERT:

- Individual may have a suffix (i.e. JR, SR).
- Fraudulent information utilized.



A Social Security Number Verification Search Has Been Completed And Discrepancies Were Found. Social Security Number Provided Does Not Match The Social Security Number On File At The Bureau

Social Security Number provided by the candidate does not match the Social Security Number returned in the results from Bureau.

MOST COMMON REASONS FOR ALERT:

- Individual Transposed SSN.
- Fraudulent SSN was purposely entered.

Yellow

A Name Discrepancy Was Found

Name provided by the candidate DOES NOT match the name returned in the results from Bureau.

MOST COMMON REASONS FOR ALERT:

- The individual's name has changed (i.e. Marriage/divorce) but the credit file contains a previous name affiliated with that social security number.
- The individual has a hyphenated name.
- Incorrect SSN was entered and searched.
- Fraudulent SSN was purposely entered in system.

Yellow

A High Probability Social Security Number Belongs To Another – Or –

Social Security Number Reported More Frequently To Another

According to Bureau, the Social Security Number used on the application is more closely associated with another consumer.

MOST COMMON REASONS FOR ALERT:

- Individual has a suffix (i.e. JR, SR).
- Individual is and / or has a co-signer on a line of credit.
- Individual has been a victim of identity theft.
- Individual has used another individual's social security number.
- Incorrect SSN was entered and searched.
- Fraudulent SSN was purposely entered in the system.

Yellow

Registered To A Deceased Person

The best match Social Security Number to the consumer is reported as deceased.

MOST COMMON REASONS FOR ALERT:

- Incorrect SSN was entered in error.
- Incorrect SSN was entered and searched.
- Fraudulent SSN was purposely entered in the system.